



Australia's integrated pharmaceutical partner, founded 2014, backed by 40+ years of combined experience in sourcing, storing and distributing licensed and unlicensed medicines and medical devices.

<p><b>2014</b> Founded in Victoria, Australia</p>	<p><b>40+</b> Years Experience combined industry</p>	<p><b>840m<sup>2</sup></b> Facility Size purpose-built, Keysborough</p>	<p><b>S8 &amp; S9</b> Controlled Storage secure dedicated areas</p>
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**ABOUT HL PHARMA**

## Who we are

Founded in 2014 by Matt Hayward, HL Pharma is an Australian pharmaceutical wholesaler and distributor specialising in compliant global sourcing of licensed and unlicensed medicines, when standard supply pathways cannot meet clinical need.

From our purpose-built 840m<sup>2</sup> facility in Keysborough, Victoria, we provide temperature-controlled storage and 3PL/4PL distribution for commercial, clinical and investigational medicines and devices up to Schedule 9, a trusted partner for sponsors, importers of record and international clients entering the Australian market.

**"We make the complex simple, so our partners can focus on delivering better outcomes."**

Matt Hayward · Founder, HL Pharma



**TEMPERATURE-CONTROLLED STORAGE**

## Validated across all environments

<p><b>15–25°C</b> <b>CRT Ambient</b> Controlled room temperature</p>	<p><b>2–8°C</b> <b>Refrigerated</b> Cold-chain validated</p>	<p><b>–20°C</b> <b>Frozen</b> Deep-freeze storage</p>	<p><b>Ambient</b> <b>General</b> Bulk storage options</p>	<p><b>S8/S9</b> <b>Controlled Drugs</b> Secure, dedicated areas</p>
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CORE SERVICES

# What we do

- Clinical Trial Supply**  
 GDP-aligned CTM storage, Importer of Record, chain of custody for investigational products across AU, NZ & APAC.
- TGA Registration & Sponsorship**  
 TGA sponsor of record, product registration, medical device compliance and ongoing regulatory support for market entry.
- Managed Access Programs (MAPs)**  
 End-to-end management of named-patient, compassionate access, and post-trial supply programs.
- Global Medicine Sourcing**  
 SAS Category A, B & C; globally sourced unlicensed medicines from qualified, approved suppliers worldwide.
- Pharmacovigilance Support**  
 TGA submissions, adverse event reporting, pharmacovigilance arrangements and ongoing compliance management.
- Critical & Compassionate Supply**  
 24/7 capability for urgent and critical medical goods with ODC licence, handling time-sensitive clinical need.
- Temperature-Controlled Logistics**  
 Compliant, validated distribution to nominated destinations with full cold-chain integrity throughout.
- Early Access & Post-Trial Supply**  
 Retention sample storage, compassionate access continuation, contingency stock holding post-clinical trial.

OUR PROCESS

# How we work



**24/7 monitored, audit-ready facilities**

- Continuous temperature mapping & alarmed alerts
- Restricted-access, alarmed S8/S9 security
- Full chain of custody & live WMS visibility

CERTIFICATIONS & LICENCES

# Fully licensed & audit-ready

<p><b>LICENCE</b></p> <p><b>Wholesale Dealer's Licence</b> No: <b>24213376</b></p> <p>Authorises wholesale supply of therapeutic goods under the Therapeutic Goods Act 1989.</p>	<p><b>LICENCE</b></p> <p><b>Victorian Dept of Health</b> No: <b>22213375</b></p> <p>Dedicated secure storage and handling of Schedule 8 &amp; 9 controlled medicines.</p>	<p><b>ODC</b></p> <p><b>Office of Drug Control</b> ODC Import &amp; Export</p> <p>Import and export of controlled medicines across international and domestic supply chains.</p>
<p><b>ISO</b></p> <p><b>ISO 9001:2015 BSI</b> eQMS FS 819588</p> <p>Electronic Quality Management System certified by BSI audit-ready at all times.</p>	<p><b>GDP</b></p> <p><b>PIC/S Good Distribution Practice</b> GDP Standard</p> <p>Full compliance with the PIC/S GDP guide for safe and compliant product handling.</p>	<p><b>GWP</b></p> <p><b>Australian Code of GWP</b> Good Wholesaling Practice</p> <p>Operations aligned with GWP for medicines in Schedules 2, 3, 4 and 8.</p>


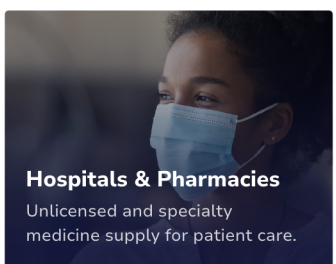


WHY PARTNER WITH HL PHARMA

## Our difference

<p>✓ <b>One Accountable Partner</b></p> <p>Local expertise and responsibility, a single point of contact for your entire supply chain.</p>	<p>✓ <b>Fully Licensed</b></p> <p>WDL, Victorian DH S8/S9 licences, ODC import/export — all requirements met.</p>	<p>✓ <b>End-to-End Capability</b></p> <p>From sourcing and storage through to compliant last-mile distribution.</p>
<p>✓ <b>Compliance First</b></p> <p>ISO 9001:2015 BSI certified, GDP &amp; GWP aligned, inspection ready at all times.</p>	<p>✓ <b>Unlicensed Medicine Specialists</b></p> <p>SAS Cat A/B/C, named-patient and managed access supply since 2014.</p>	<p>✓ <b>Real-Time Client Portal</b></p> <p>Integrated WMS with client portal for live inventory visibility and control.</p>

WHO WE SERVE

## Our clients

 <p><b>Sponsors &amp; CROs</b></p> <p>Clinical trial logistics, regulatory sponsorship, post-trial access.</p>	 <p><b>Hospitals &amp; Pharmacies</b></p> <p>Unlicensed and specialty medicine supply for patient care.</p>	 <p><b>Manufacturers</b></p> <p>Storage, distribution and 3PL/4PL for licensed products.</p>	 <p><b>Wholesalers</b></p> <p>Temperature-controlled warehousing and national logistics.</p>
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### One patient is waiting. Let us make sure they are not waiting long.

Whether you need storage, distribution, sourcing or full regulatory support, contact our team to discuss your requirements. One accountable partner, end to end.

<p><b>Address</b></p> <p>39 Indian Drive, Keysborough, Victoria 3173, Australia</p>	<p><b>Contact</b></p> <p>+61 3 7036 0141 hlpharma.com.au Mon–Fri · 9am–5pm AEST</p>	
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